

University Institute of Engineering & Technology

(Recognised Under Section 2(f) and 12B of UGC)

Kurukshetra University, Kurukshetra

THEORY EXAMINATION – JULY 2021	
B.TECH -CSE	SEMESTER - IV

TIME – 4 Hrs.

M.M. - 75

PAPER - HM-901

SUBJECT- ORGANIZATIONAL BEHAVIOUR

INSTRUCTIONS TO BE FOLLOWED

- The candidates will be required to attempt All questions in Part-A and Part-B (Compulsory Sections). Attempt any four questions from Part-C selecting at least one from each unit.
- Allotted time for examination is 4 hours that includes time for downloading the question paper, writing answers, scanning of answer sheets and uploading the sheets on the Attendance Sheet Cum Answer Sheet Uploading google form.
- The PDF files should be saved as Roll No. and Subject Code.
- Maximum Page Limit should be 36 (Thirty Six) for attempting the question paper on A4 sheets which could be downloaded and printed from the sample sheets given in the UIET Website.
- Over-attemptation should be avoided.
- Handwriting should be neat and clean and diagrams should be clear and contrasted.
- The candidate should not write their Mobile No. otherwise Unfair Means Case will be made.
- While attempting the paper, the candidate will use blue/black pen only.
- Before attempting the paper, the candidate will ensure that he/she has downloaded the correct question paper. No complaint for attempting wrong question paper by the candidate will be entertained.
- Candidate must ensure that he/she has put his/her signature on each page of the answer sheet used by him/her. Answer sheet without the signature of the candidate will not be evaluated.
- Attempt parts A, B & C separately. Do not inter-mix them. Write neatly & mention the question number clearly.

PART-A (15 Marks)

Q. No. – 1 Answer the following questions.

15x1=15

(i)	What are conceptual skills
(ii)	Define MBO.
(iii)	What is Cognitive Dissonance.
(iv)	Differentiate between emotions and mood.
(v)	Define emotional intelligence.
(vi)	Define anchoring bias
(vii)	Define extraversion.
(viii)	What is power distance.
(ix)	Define Narcissism.
(x)	Define self serving bias.
(xi)	What is representative participation.
(xii)	Mention different types of change.
(xiii)	What is surface level diversity.
(xiv)	What is Perceived organizational support
(xv)	Define core self evaluation

PART-B (20 Marks)

UNIT-I		
2	Compare and contrast intellectual and physical ability.	5
UNIT-II		
3	Describe MBTI approach and assess its strength and weakness.	5
UNIT-III		
4	Explain how variable pay program affect employee motivation.	5
UNIT-IV		
5	Explain communication process with the help of diagram.	5

PART-C (40 Marks)

UNIT-I		
6	Describe how organization manages workforce diversity.	10
7	Compare and contrast major job attitudes. Does behaviour follow job attitude?	10
UNIT-II		
8	Explain the rational model of decision making and contrast with bounded rationality. Expl	10

	the common decision biases or errors.	
9	Discuss the early theories of leadership in detail. Which theory is most relevant in present scenario.	10
UNIT-III		
10	Define group and distinguish different types of groups. Also explain the stages of group development.	10
11	Discuss the concept of conflict management. Also explain the steps involved in conflict response.	10
UNIT-IV		
12	Identify the factors that create and sustain organization's culture. Demonstrate how ethical culture can be created.	10
13	Differentiate between formal and informal communication. Explain the barriers to effective communication in detail.	10