

University Institute of Engineering & Technology

(Recognised Under Section 2(f) and 12B of UGC)

Kurukshetra University, Kurukshetra

TIME – 3 Hrs 15 Min

THEORY EXAMINATION –FEB 2021

B.TECH - BT

SEMESTER - III

M.M. - 56

PAPER - HM- 901

SUBJECT- ORGANIZATIONAL BEHAVIOUR

INSTRUCTIONS TO BE FOLLOWED

- Allotted time for examination is 3 hours 15 minutes that includes time for downloading the question paper, writing answers, scanning of answer sheets and E-mailing the PDF files to the designated Email ID.
- For all B Tech. Biotechnology Students, the Email ID is:- reappearbt@kuk.ac.in
- The candidates will be required to attempt 75% of the question paper (maximum) by choosing to their any best questions accumulating 56 marks.
- The PDF files should be saved as Roll No. and Subject Code. Proper attention should be given while sending the email and in the subject line, the Roll Number and Subject Code should be mentioned.
- Maximum Page Limit should be 20 (Twenty) for attempting the question paper on A4 sheets which could be downloaded and printed from the sample sheets given in the Kurukshetra University Examination guidelines.
- Over-attemptation should be avoided.
- Handwriting should be neat and clean and diagrams should be clear and contrasted.
- The candidate should not write their Mobile No. otherwise Unfair Means Case will be made.
- While attempting the paper, the candidate will use blue/black pen only.
- Before attempting the paper, the candidate will ensure that he/she has downloaded the correct question paper. No complaint for attempting wrong question paper by the candidate will be entertained.
- Candidate must ensure that he/she has put his/her signature on each page of the answer sheet used by him/her. Answer sheet without the signature of the candidate will not be evaluated.

PART-A

Q. No. – 1 Answer the following questions.

15x1=15

(i)	Elaborate types of values.
(ii)	What is Workforce Diversity?
(iii)	Differentiate between IQ and EQ
(iv)	Discuss Situational Leadership Theory.
(v)	What are the factors which influence Perception?
(vi)	How MBO is different from traditional goal setting ?
(vii)	Mention the various stages of Group Development
(viii)	Define Intergroup Conflict.
(ix)	State the guidelines for effective communication.
(x)	Identify the most common types of resistance to change.
(xi)	What are the prominent types of Stress?
(xii)	Enlist the different stages of decision making process.
(xiii)	How to overcome the resistance to change?
(xiv)	State the major learnings from McClelland's Theory of Needs
(xv)	How to resolve Intergroup Conflicts?

PART-B

2	Elaborate the most significant components of Learning Cycle. Why Learning Cycle is Important to be understood for designing effective learning strategies.	5
3	Differentiate between Rationality and Bounded Rationality model of Decision making. Which approach is better under what situations?	5
4	Describe the need, relevance and significance of Employee Recognition and Involvement Program.	5
5	Define Innovation. State the challenges towards managing innovation and creativity in modern day technology enabled organisations.	5

PART-C

6	Elucidate the major issues, challenges and opportunities for the field of OB.	10
7	Define Attitude. How attitudes are formed? Throw light on major types of attitudes.	10
8	Identify the key determinants of Personality. Figure out which personality traits influence the field of OB the most.	10
9	Which emerging leadership approaches are most instrumental in producing big business Successes.	10
10	Examine the major causes of conflicts. Explain certain most widely & effectively used conflict management Techniques.	10
11	Differentiate between Maslow's Hierarchy of Needs Theory and ERG Theory.	10

12	What is Cultural Diversity? Mention the major approaches or strategies used for Managing Diversity.	10
13	Evaluate the impact of stress on work, worker and work organisations. Briefly describe the Some of the modern techniques or tools for managing stress in modern times.	10